

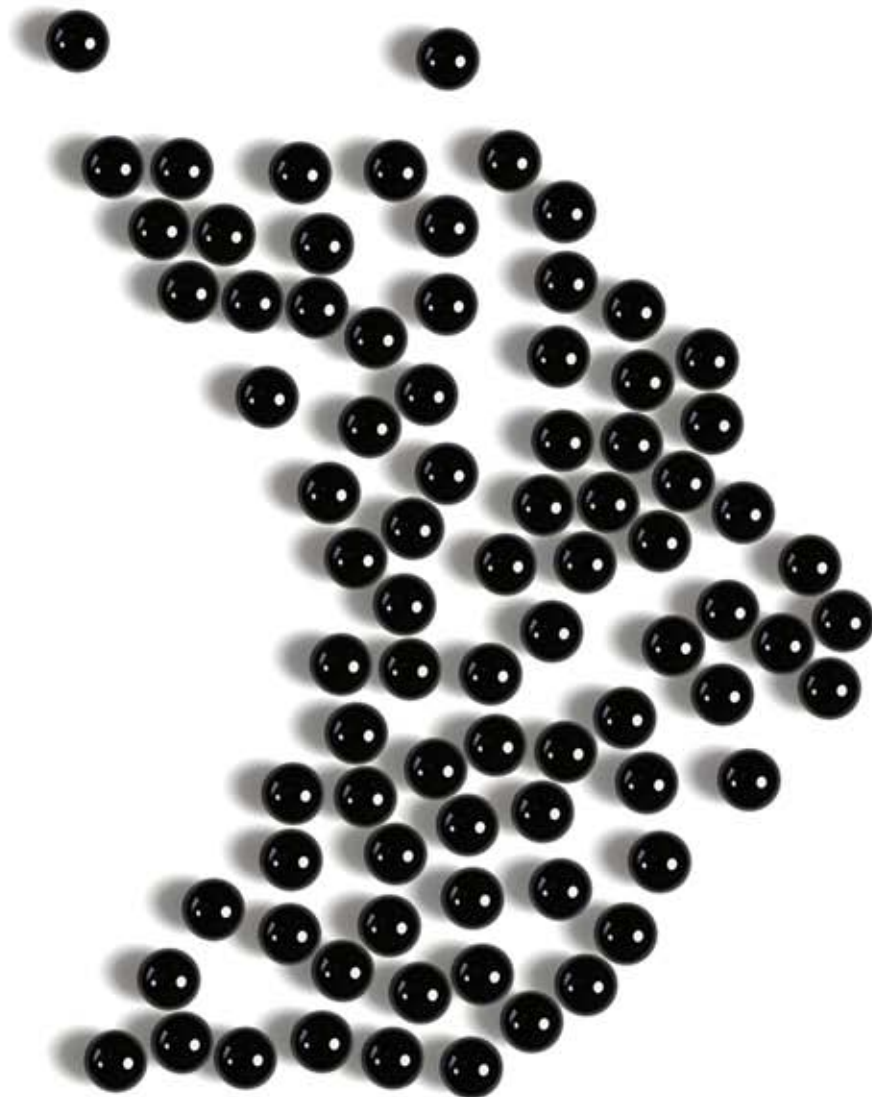


Q2 2009 RESULTS

Oslo, 13 August 2009

Erik Øyno, CEO

Scott Danielsen, CFO



Agenda

- Highlights Q2 2009
- Financial review
- Operational review
- Summary and outlook

Highlights Q2 2009

- Pre-tax cash flow per share of NOK 6.62 in Q2 2009 (6.84)
 - Challenging macroeconomic environment has negatively affected collection
 - Expenses reduced by 18% compared to Q2 2008
- NOK 100 million cost programme executed ahead of schedule
 - New cost base established
 - Improved organisational efficiency and flexibility
- 2009 collection target revised to be in the range of NOK 1.75-1.85 billion from NOK 2.0 billion
 - Decay has increased more than expected



FINANCIAL REVIEW

CFO Scott Danielsen



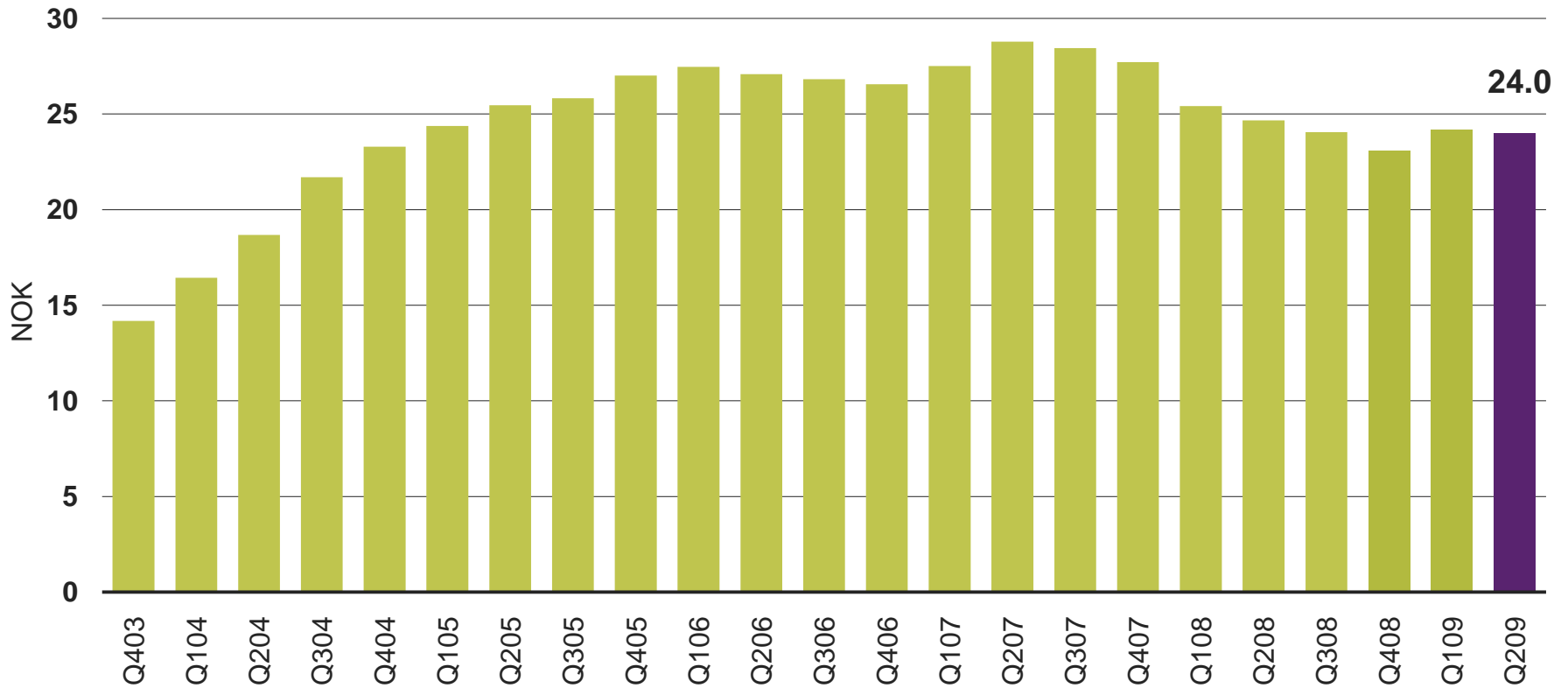
Financials Q2 2009

- Paid in on portfolios down 8%
 - Macroeconomic environment affecting collection
- NOK 5.3 million in net portfolio write downs
 - NOK 35 million in write downs in Spain, the UK and Denmark
 - Finland written up by NOK 30 million
- Positive currency gain of NOK 28 million

(NOK MILLION)	Q2'09	Q2'08	2008	2007
Paid in on portfolios	451.4	489.8	1 982.6	2 018.8
Amortisation	-209.1	-196.0	-895.0	-796.9
Portfolio revenue	242.4	293.8	1 087.6	1 221.9
Debt collection revenue	58.0	70.0	247.4	253.8
Other operating revenue	0.2	13.3	15.7	0.4
Total operating revenue	300.5	377.1	1 350.8	1 476.1
Operating expenses	189.8	231.3	941.4	853.1
Operating profit before change in portf. coll. est.	110.7	145.8	409.3	623.0
Change in portfolio coll.est.	-5.3	-	-361.4	-2.2
Operating profit	105.4	145.8	47.9	620.8
Profit before tax	89.2	118.7	-199.7	464.9
EBITDA	327.5	349.1	1 334.4	1 449.4
Earnings per share	1.23	1.96	-3.85	7.85
Pre-tax cash flow per share	6.62	6.84	23.10	27.47

Pre-tax cash flow per share

PRE-TAX CASH FLOW PER SHARE
Rolling 12 months



Currency effects

Q2 2008 FX RATES ON Q2 2009 NUMBERS

Q2 - 2009 results	Total currency effect									
	NOK million		%		GBP – 2.6%		EUR 10.7%		Other currencies	
P&L	NOK million	NOK million	%	NOK million	%	NOK million	%	NOK million	%	
Revenue	300.5	12.0	4.0%	-1.5	-0.5%	11.7	3.9%	1.7	0.6%	
OPEX	189.8	-7.1	-3.7%	1.1	0.6%	-6.5	-3.4%	-1.7	-0.9%	
EBITDA	327.5	13.2	4.0%	-2.5	-0.8%	13.1	4.0%	2.5	0.8%	
EBIT	105.4	4.9	4.6%	-0.4	-0.1%	5.3	5.0%	-	-	
Financial items	-16.2	28.0								

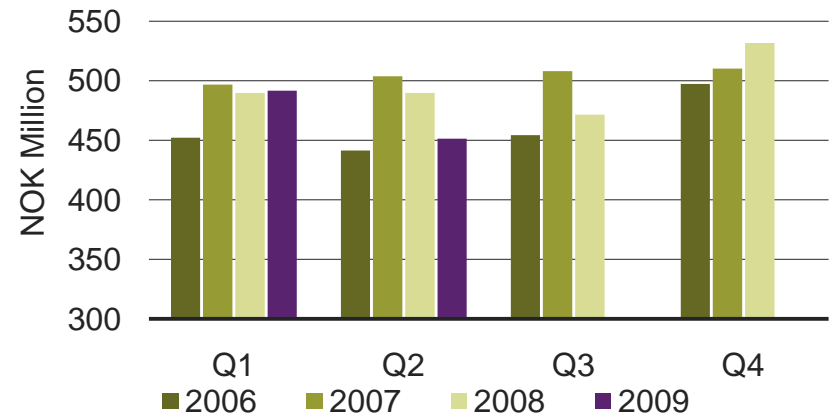
Average exchange rates in P&L

	GBP	EUR
Q2 2009	9.83	8.83
Q2 2008	10.09	7.98
Change	-2.6%	10.7%

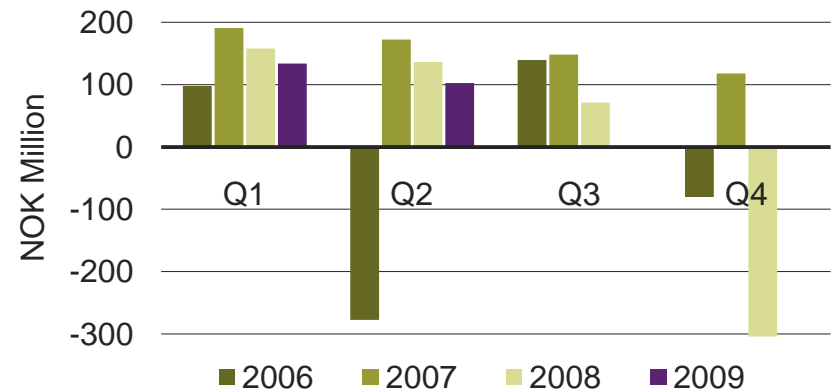
Portfolio Collection segment

- Cash collection amounted to NOK 451.4 million (NOK 489.8 million)
 - Weak in the UK and Spain, but Spain has stabilised
 - Only minor portfolio acquisitions
 - Positive currency effect of NOK
- Cash collection on portfolios amounted to 89% of forecast
 - Austria, Finland, Switzerland and Sweden have outperformed forecast
- Acquisition capacity of NOK 800 million
 - Up from NOK 600 in Q1 2009

CASH COLLECTIONS



OPERATING PROFIT



Collection per country

(NOK Million)	Q2'09	Q1'09	Q4'08	Q3'08	Q2'08	Q1'08	Q4'07	Q3'07	Q2'07
UK	132	146	167	167	173	189	196	207	205
Austria	69	75	78	23	25	23	23	22	23
Sweden	55	53	61	72	71	65	64	78	69
Germany	40	44	35	30	24	26	19	13	14
Finland	36	49	49	40	43	49	68	58	60
Canada	33	31	36	34	34	33	30	28	25
Norway	29	32	36	33	36	32	43	38	37
Spain	23	28	38	45	56	45	38	38	42
Switzerland	22	24	17	13	14	15	17	12	13
Denmark	6	7	8	6	8	7	8	7	9
France	4	4	4	5	4	5	4	5	6
Other	2	1	2	2	1	1	0	0	0
Total	451	492	532	471	490	490	510	508	504

Portfolios acquired in Q2 2009

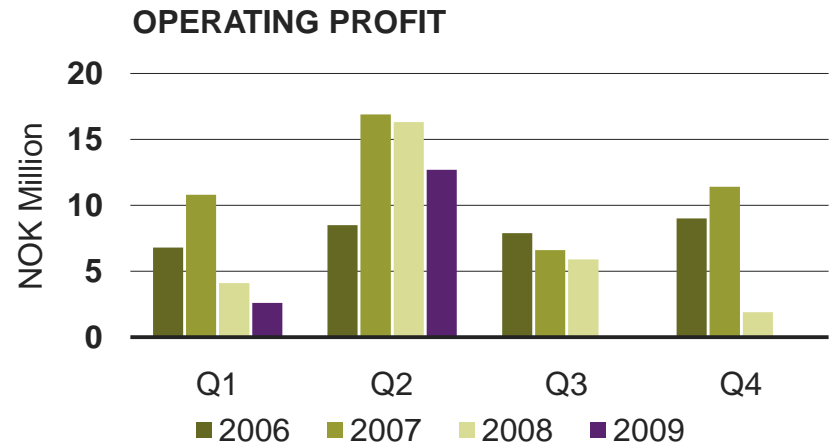
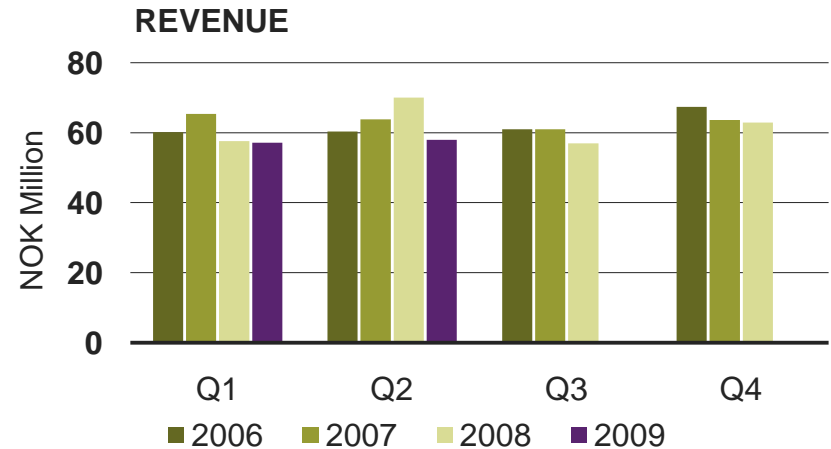
Forward flow deliveries and new portfolios

- 9 237 claims acquired in Q2'09
- Total face value of approximately NOK 69.8 million
- Total acquisition price NOK 13.5 million (19.4% of face value)
 - Acquisition cost up due to change in portfolio mix and based on terminated forward flow agreements
- Portfolio re-pricing not yet fully materialised

COUNTRY	FACE VALUE	NUMBER OF
	(NOK MILLION)	CLAIMS
	Q2'09	Q2'09
Canada	4.5	511
Sweden	14.3	1 029
UK	50.9	7 658
Other	0.1	39
Total	69.8	9 237

Third Party Debt Collection segment

- Operating revenue amounted to NOK 58.0 million (NOK 70.0 million)
 - Close downs in Canada and Denmark
 - Reduced volumes in Norway after closure of 3 sites/offices
 - Positive development in Finland
- Operating profit amounted to NOK 12.7 million (NOK 16.3 million)
 - Improved routines reduced bailiff expenses
 - Some costs in Denmark after operation divested





OPERATIONAL REVIEW

CEO ERIK ØYNO

Collection target revised to NOK 1.75–1.85 billion

- Lower than expected collection in H1 2009
 - Previous full year 2009 collection target NOK 2.0 billion
- Macroeconomic conditions worse than expected
 - Increasing unemployment especially in UK and Spain
- Q2 2009 decay rate approximately 30%

NOK* MILLION	Q2'09	Q2'08	DECAY %
Pre 1997	8.8	12.4	28.5 %
1997	16.2	20.6	21.7 %
1998	2.0	2.6	25.4 %
1999	3.3	4.5	24.9 %
2000	33.1	38.4	13.9 %
2001	22.0	31.8	31.0 %
2002	32.3	36.2	10.4 %
2003	35.8	46.7	23.1 %
2004	37.8	48.8	22.6 %
2005	42.8	54.8	21.7 %
2006	48.0	70.8	32.2 %
2007	49.7	89.7	44.5 %
2008	111.0	32.3	N/A
2009	8.6	0.0	N/A
Total	451.4	489.8	

* All amounts are translated to NOK using the average quarterly exchange rate

Organisation adapted to challenging environment

Cost programme executed

- Completed ahead of original plan

More flexible organisation established

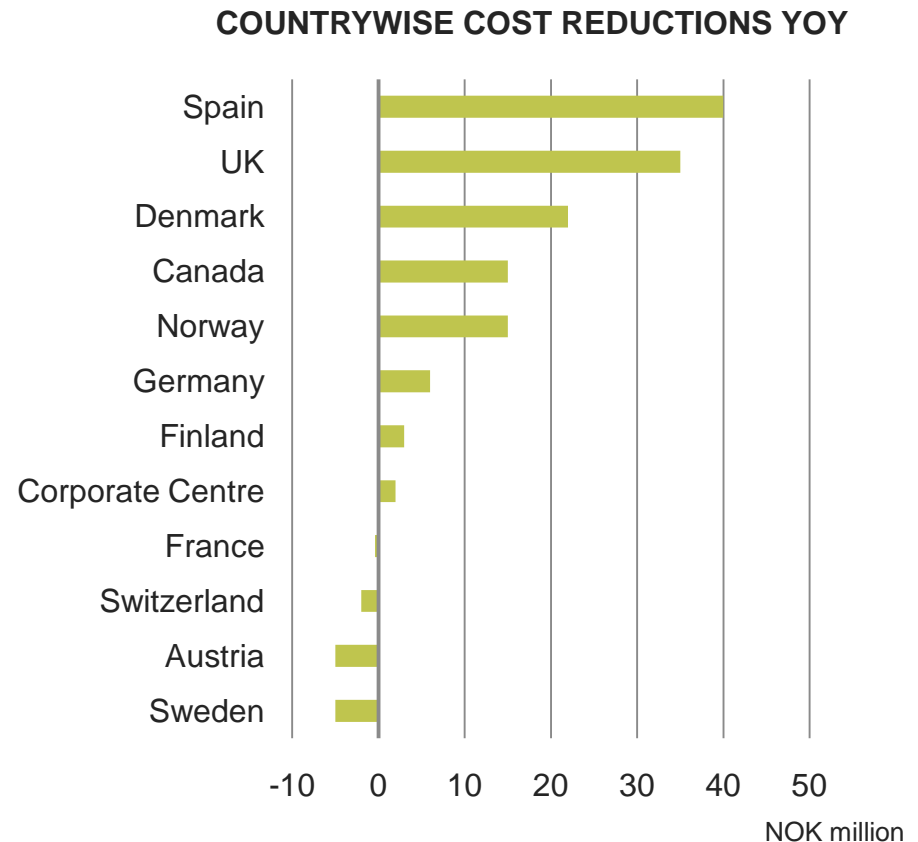
- Quick response to changing market conditions

New collection methods in progress

- Still challenging collection environment

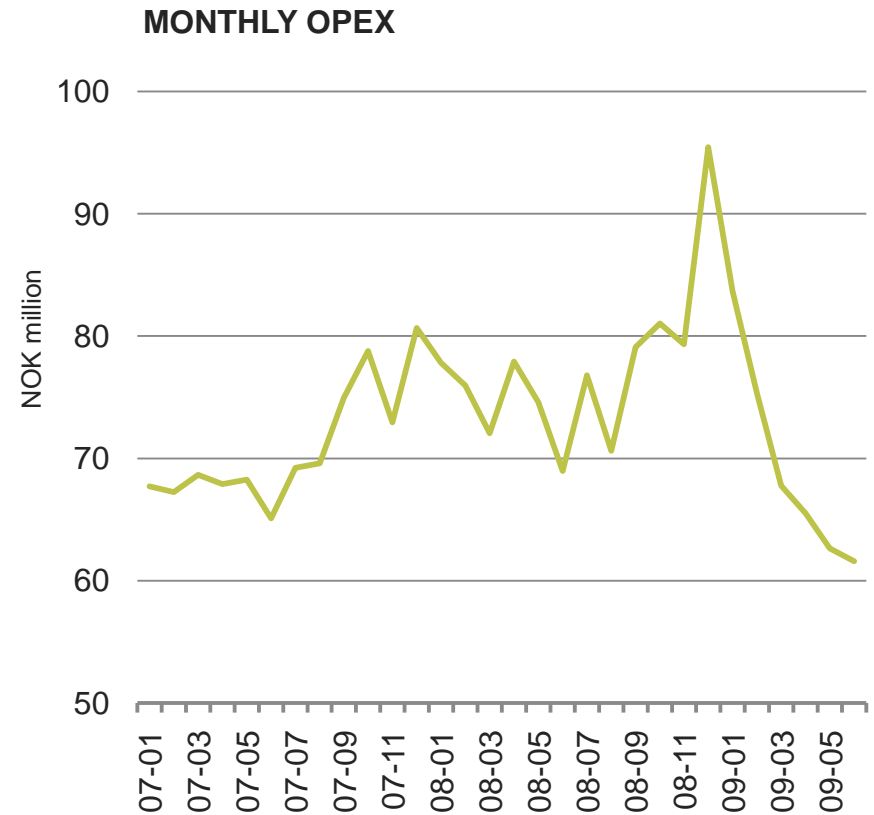
NOK 100m cost reduction programme executed

- Programme executed ahead of schedule
- Q2 2009 OPEX is down 25% compared with Q4 2008 OPEX
- Number of employees reduced by 1/3 last 12 months
 - Number of employees down from 1200 to 800
 - Positive collaboration with employees
 - Few legal issues
- Investments where growth is seen



New cost base established

- Monthly OPEX to stabilise around current level going forward
 - Excluding extraordinary items
 - Based on current operations
- Monitoring market development
 - Will implement further measures if necessary



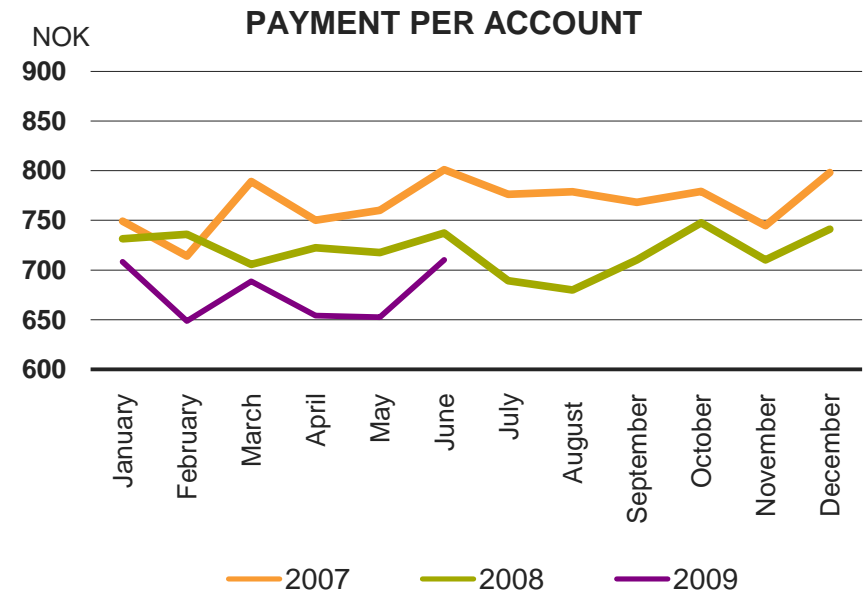
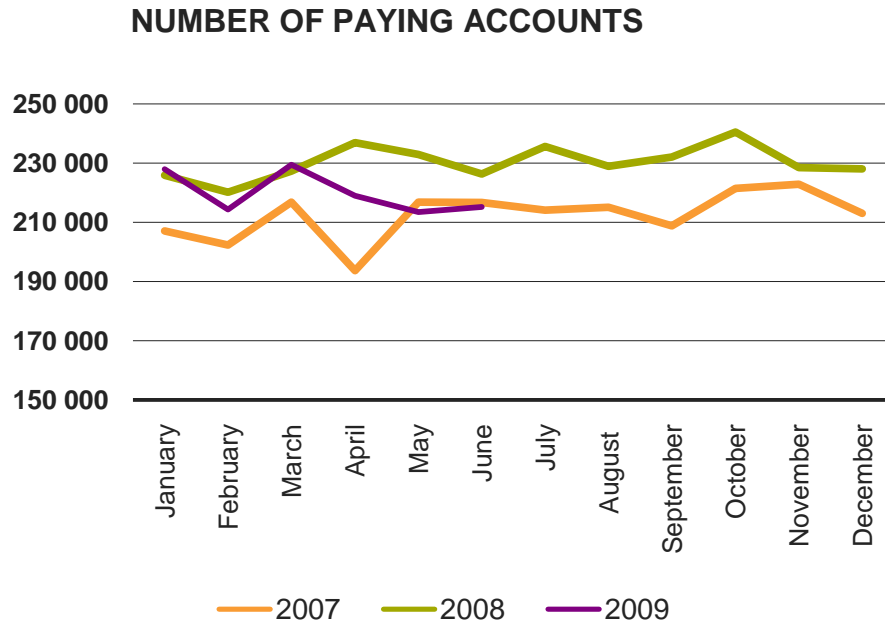
More flexible organisation established

Increased use of outsourcing

- Target to outsource minimum 20% of accounts in all countries
 - Benchmark to identify how and where we can improve our efficiency and productivity
 - Identify which DCAs are best at collecting which types of debt
 - External collectors can be better at collecting certain claims
- Can adapt quickly to changes in market conditions
 - Flexibility capacity wise

Region	% outsourced 30 June 2009
Canada	71.3 %
Central Europe	4.1 %
France	61.0 %
Nordic Portfolio	20.4 %
Spain	47.1 %
UK	23.8 %
Total	37.7 %

Average payers / payments



- Reduction in number of paying accounts
 - However, existing payers fairly stable

- Average cash payment per transaction has been reduced

Improving customer communication

- “Quick pay”
 - Payments through a one direction web solution
 - Implemented in the UK, Spain and Canada
 - Will be rolled out in Q3 and Q4 for all operations
- Debtor web
 - Interactive solution
- Interactive voice messaging
- Payments over the phone
 - Will be implemented in UK in Q3

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AKTIV KAPITAL

Online Payments
The safe and easy way to settle your outstanding debt.

Raise a query Call back Select Language ▾

This is the details confirmation page. The customer must check their details and amount then accept the terms of payment.

Quick Pay: Confirm your details
Please confirm the details that you have entered

Step 1: Account Details Step 2: Customer Details **Step 3: Confirm Details** Step 4: Make Payment Step 5: Payment Confirmation

Account ID:	1290276
Password	1228645
Email:	jamie@ak.com
Telephone Number:	01234567891
Payment Amount:	500.00 GBP

[I agree to the terms of payment](#)

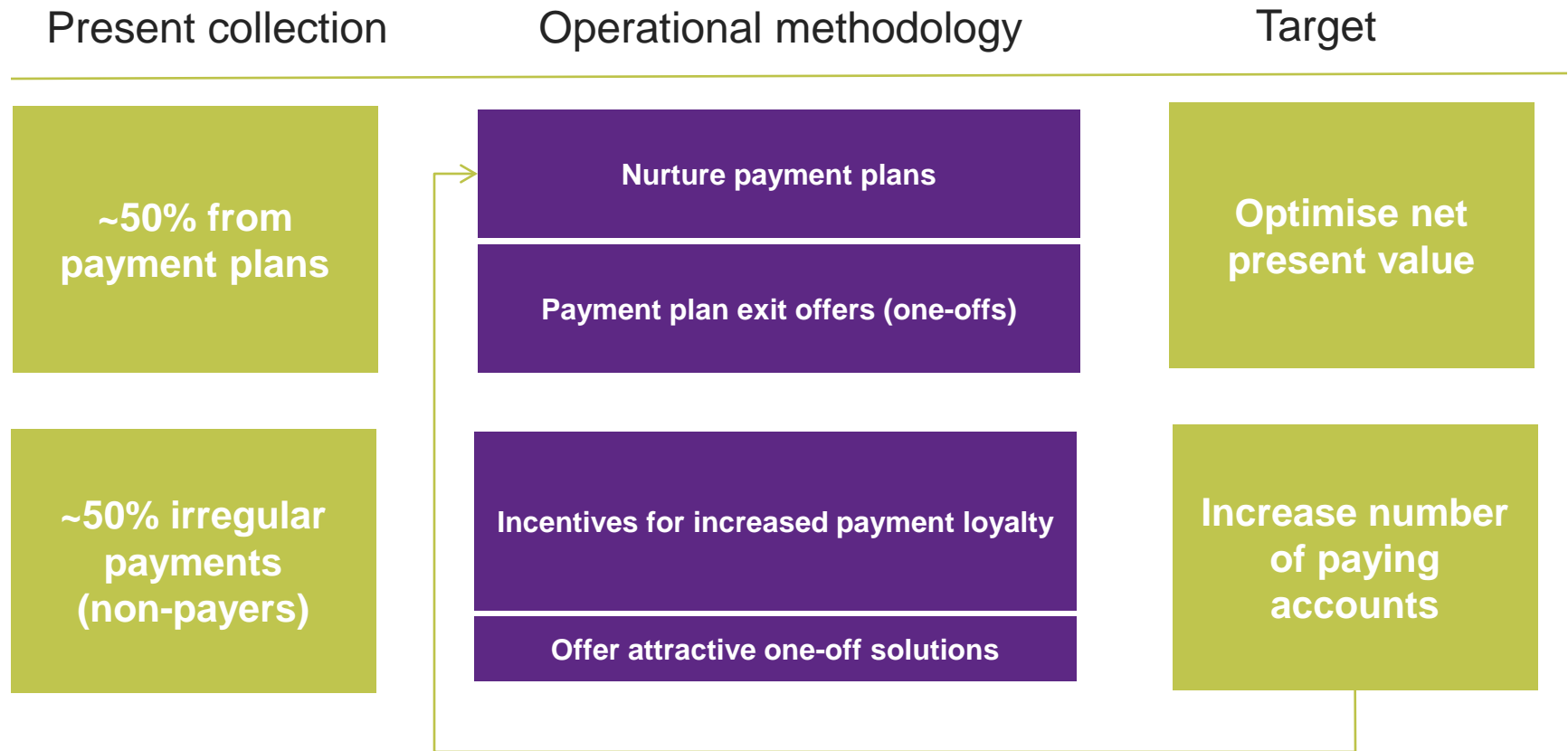
Back Confirm

The customer must check these details and amount then accept the terms of payment.

The customer will then click the confirm button.
Please click the confirm button to continue.

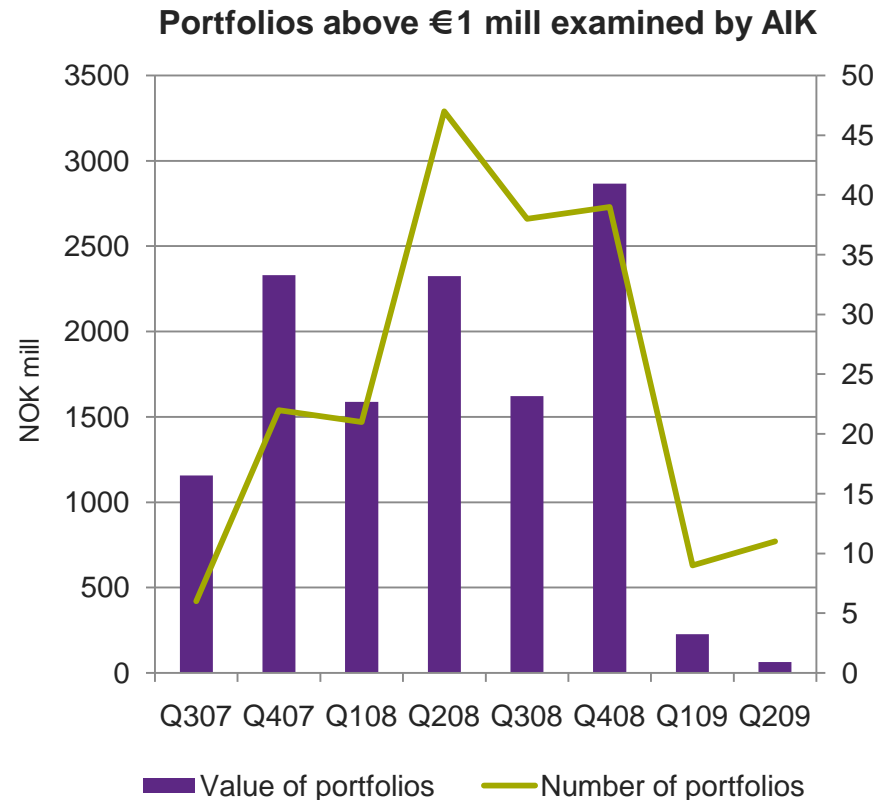
Challenging macroeconomic environment

Aktiv Kapital collection strategy



Few portfolios entering the market

- Vendors have retracted portfolios from market
 - Anticipated prices not met
- Non-performing loans/credits have increased during last 12 months
- AIK expects increased amounts of portfolios for sale
 - Impression that portfolios held back ultimately will be forced to market with reduced price expectations



Summary and Outlook

- Cost programme executed ahead of schedule
 - Increasing organisational efficiency
 - Further measures will be implemented if necessary
- A more flexible organisation established
 - Currently 38 per cent of all accounts outsourced
 - Will continue outsourcing process in different countries
- Focus on maintaining cash collection
 - Introducing new technology and communication channels with customers
 - Collection target revised to be in the range NOK 1.75-1.85 billion for 2009